

# Ben Ho

Software Engineer | HealthTech | SaaS | React Developer

London, UK • +44 7500 486741 • [Email](#) • [LinkedIn](#) • [GitHub](#) • [Portfolio](#)

## SKILLS

---

**Frontend:** ReactJS, Next.js, Typescript, React-Query, Redux, Angular, HTML/CSS, Tailwind, jQuery, Jest

**Backend:** NodeJS, Express, MySQL, Prisma, MongoDB, Mongoose

**Tools:** Git, Figma, Storybook, Version Control, Swagger, Docusaurus, Cypress, Jira, OpenAI, AssemblyAI

**Other:** Web Accessibility (WCAG), Cross-browser compatibility, RESTful API, Responsive Design, Automated Testing, Agile

## PROFESSIONAL EXPERIENCE

---

### Anna Freud

London, UK

Web Developer

2024 – Present

- Build and maintain a mental health outcomes tracking application used by NHS trusts, charities, and clinical teams to support 500+ mental health programs
- Gather feedback from users and stakeholders to refine MVP functionality, while independently implementing core full-stack features to meet project goals and ship within a 6-month timeline
- Integrate OpenAI and AssemblyAI to flag potentially sensitive user-generated content, achieving over 95% early detection accuracy during pilot testing
- Build 10+ dynamic, component-based charting modules using HighCharts, enabling real-time visual insights for mental health outcomes

*Tech Stack: NextJS, TypeScript, Tamagui, HighCharts, Prisma, MySQL, PHP*

### Sapp

London, UK

Junior Front-end Developer

2022 – 2024

- Improved accessibility by implementing WCAG standards with senior developers, achieving 99+ Lighthouse scores across key pages
- Built reusable custom hooks and UI components from Figma designs; documented 10+ in Storybook
- Contributed to bi-weekly sprint planning and conducted daily peer code reviews
- Collaborated with design, marketing, and ops teams to build 20+ brand-aligned themes, ensuring brand consistency across web interfaces
- Refactored and updated legacy codebases, transitioning from JavaScript to TypeScript
- Debugged issues and implemented e2e tests with Cypress to improve reliability and UX

*Tech Stack: ReactJS, React-Query, Styled Components, Express, Docker, Storybook, Cypress*

### Blurton Family Development Center

Hong Kong

Psychometrician

2018 – 2021

- Mentored and onboarded 4 junior team members and interns
- Translated complex psychometric data into clear language in 200+ reports
- Built and maintained positive relationships with challenging or emotionally distressed clients

## EDUCATION

---

### Codework

London, UK

Software Engineering Immersive Course

### University of California, Berkeley

California, USA

Bachelor of Arts in Psychology, with highest distinction (GPA: 3.96/4.0)

## RELEVANT VOLUNTEER EXPERIENCE

---

AI Safety Asia, Web Developer

2024 – Present

Connecting Myanmar, Software Developer

2024 – Present

## LANGUAGES

---

Professional proficiency in English and Mandarin Chinese; native Cantonese Chinese